

# What's Happening in NYC Public Schools

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## Week of December 12, 2022

As we head into winter, we may have snowstorms or other weather conditions that require school buildings to close for the day. This year, if New York City public school buildings are closed due to inclement weather, **remote learning will be conducted on that day**. Students in kindergarten and above will be expected to log on and participate in their classes from home. Children attending LYFE or a 3K or Pre-K program in an elementary school or Pre-K Center should participate in the remote learning experiences outlined by their program.

Our ability to teach and learn remotely across the system allows us to continue working with our students even when school buildings are closed. As in previous years, you will be notified when NYC Department of Education (DOE) school buildings are closed due to bad weather, and your school will provide you additional information. Please do not hesitate to contact your principal if you have any questions.

To help families prepare, this letter explains how to access remote learning tools and platforms and how to ensure you receive the latest information regarding school building closures and other important news from NYC Public Schools.

Additionally, we are sharing updated recommendations on masking in schools and other indoor settings, given the high rates of flu and other respiratory viruses, such as respiratory syncytial virus (RSV), this season.

## Remote Learning

### Internet-Enabled Devices

To participate in remote learning, students will need access to a computer, laptop, or iPad that can connect to the internet. If your child does not have an internet-ready device at home, you can request a DOE-loaned device from your school. If your child needs a DOE device, please ask your school now, to ensure your family is

prepared; do not wait for a weather closure. You can find guidance on how to get started using your DOE-loaned iPad or laptop at [schools.nyc.gov/ipad](https://schools.nyc.gov/ipad).

## DOE Student Accounts

Students can access all the DOE technology platforms they will need for remote learning through their **DOE account**, which is created automatically when your child enrolls in school. You can access your child's DOE account by signing in to [TeachHub](https://teachhub.schools.nyc) ([teachhub.schools.nyc](https://teachhub.schools.nyc)) using the username and password that your school provided. (If you are not sure of your child's username and password, please visit [selfservice.schools.nyc](https://selfservice.schools.nyc) or ask your school for help.) From there, students and families can connect to all DOE applications with one click. Platforms include, but are not limited to:

- TeachHub
- Google for Education (including Google Classroom)
- iLearnNYC
- Microsoft Office
- Zoom

Learn more about DOE accounts at [schools.nyc.gov/studentaccounts](https://schools.nyc.gov/studentaccounts).

## Technology Support

Having trouble with a DOE device or online learning platform? We can help! You can find answers to many common questions or open a support ticket at SupportHub: [supporthub.schools.nyc](https://supporthub.schools.nyc).

## [Stay Connected](#)

### New York City Schools Account

One of the easiest ways to learn about school building closures is through your New York City Schools account, or NYCSA: [schoolsaccount.nyc](https://schoolsaccount.nyc). If you do not yet have a NYCSA account and want to learn more, visit [schools.nyc.gov/nycsa](https://schools.nyc.gov/nycsa). We strongly urge all families to set up a NYCSA account to stay connected with your school, keep track of your child's grades, and receive other important news and information such as alerts regarding building closures.

### NYC Public Schools Online

Keep up with what's happening in NYC public schools! Check out our website and follow @NYCSchools on social media for all the latest news—including urgent information about school building closures—from the NYC Department of Education. Find us:

- On our official website: [schools.nyc.gov](https://schools.nyc.gov)

- On Twitter: [twitter.com/nycschools](https://twitter.com/nycschools)
- On Facebook: [facebook.com/nycschools](https://facebook.com/nycschools)
- On Instagram: [instagram.com/nycschools](https://instagram.com/nycschools)

## [Update on Mask Guidance for Students and Families](#)

The safety of our students and staff is our absolute top priority. Given the high rates of flu and other respiratory conditions viruses as we head into winter, the NYC Department of Health and Mental Hygiene (DOHMH) has issued a universal indoor masking recommendation ([nyc.gov/site/doh/about/press/pr2022/health-department-issues-commissioners-advisory.page](https://nyc.gov/site/doh/about/press/pr2022/health-department-issues-commissioners-advisory.page)) for all indoor settings, including schools and daycare centers.

As always, we follow the guidance of our health experts, and at the recommendation of our partners at DOHMH, **we strongly encourage every student and staff member to mask wear a well-fitting mask indoors**. All our schools have masks available--if your child needs a mask, they should reach out to school staff for assistance. We also encourage all members of our school community to stay up to date with vaccinations, including flu and COVID-19.

For more information about COVID-19 health and safety precautions and guidance at New York City public schools, please visit [schools.nyc.gov/covid19](https://schools.nyc.gov/covid19).